

# Installing the Visitor Comments Script v. 1.3

**PLEASE NOTE:** We offer an optional professional installation service. Please visit the following URL in order to complete the installation process:

<http://www.VisitorComments.net/install.html>

Installation includes customizing the form on one PHP or HTML page and the Visitor Comment script.

## To install the script, please use the following instructions:

Create a MySQL database on your server. You can name it whatever you want but also be sure to create a database user and password as well. Once this task is completed, upload the **new.sql** file into the newly formed database.

### 1. If you use cPanel:

1. When you create a database through Cpanel, you also have to create a user for this database (with a username and password) and assign all privileges to this user.

- You have to import the attached new.sql into the newly created database so that the relevant tables and data are copied into this empty database.

- You have to set/change a few parameters.

### 3. Within the **Admin** folder, open the **global.inc.php** file that's inside the Includes folder.

### 4. Change the parameters in the **global.inc.php** file. Place the Database name, Hostname, Username and Password. Once properly configured, save and close file.

Unconfigured Fields	Sample Configuration
<code>define("DATABASE","new");</code>	<code>define("DATABASE","eurcom_comment");</code>
<code>define("DATABASEUSERNAME","root");</code>	<code>define("DATABASEUSERNAME","eurcom");</code>
<code>define("DATABASEHOSTNAME","localhost");</code>	<code>define("DATABASEHOSTNAME","localhost");</code>
<code>define("DATABASEPASSWORD","console");</code>	<code>define("DATABASEPASSWORD","mypassword");</code>

define("SITEURL","C:/AppServ/www/new/");	define("SITEURL"," <a href="http://www.buyusedwebsites.com">http://www.buyusedwebsites.com</a> ");
define("ROOTDIR",'/new');	define("ROOTDIR",'/home/eurcom');

5. Open your FTP program and create a subdirectory called "comments." Example: <http://www.yourdomain.com/comments/>

6. Upload admin folder and all its contents into the comments directory so it will look similar to this:

<http://www.yourdomain.com/comments/admin/>

7. Copy the code from **visitor.php** page and place it in any PHP page wherever you want to show the comments/feedback form.

8. To use the codes in an HTML file, the easiest way is to change the file type from HTML to PHP by modifying the filename extension. If, for some reason this is not permissible, you can use the instructions given here: [http://php.about.com/od/advancedphp/p/html\\_php.htm](http://php.about.com/od/advancedphp/p/html_php.htm)

## Admin Control Panel

1. To gain access to the Admin control panel, visit:

<http://www.yourdomain.com/comments/admin/>

Enter your user name: admin and password: admin

You can change the password once you're logged into the Admin control panel.

## Configuring the Comments Form

1. Not all webmasters want to use the Rating system already in the **visitors.php** web page. If not, simply remove it from the table.

2. Likewise, not all webmasters want to have a visitor checkmark the Comments TOS (Terms of Service) so just remove that area from the comments table.

3. As you may notice, there is no text if a visitor clicks on the TOS. The file is blank so you can place your own terms in the file. To alter, simply open up the file: **tos.php**.

4. To alter the email message sent to the visitor, open **manage\_comments.php** and carefully alter the text to meet your needs.

### **Customizing the look of the Comment Form**

To change the looks of the forms, update the CSS in visitor.php style definitions. The above tags are present in between <style> and </style> tags in the **visitor.php** page.

For the **background** color change the color code of **body** tag.

For the **text** color change the color code of **td** tag.

For the **text box** color change the color code of **normalteaxtbox** tag

For the **text area** color change the color code of **textAraea** tag.

For the **submit button** color change the color code of **button** tag.

For the **error text and \*** color change the color code of **errortext** tag.

For the **TOS** color change the color code of **link** tag.

### **Troubleshooting**

#### *403 Forbidden Error Code*

If you have firewall protection on your web server, you will need to whitelist the mod\_security rule in order to operate the script otherwise you will receive a 403 Forbidden error. If you use a hosting provider such as GoDaddy, HostGator, etc. you may need to contact support to whitelist. It's a simple and common request which they can usually do it in real time.

### **Support**

We currently do not offer technical support however if the email used to register is still in our database, we will contact you when our new support forum opens. In addition, you will be notified when the latest script is updated.

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